

Home Health & Hospice

Trusted Local Care. A Network of Expertise.

HOME HEALTH & HOSPICE BY THE NUMBERS



420

Employees



4,860

Patients served,
at all ages and
stages of life



209,788

Hours of care
provided



120,871

Home visits by
our caregiving
team members



4,435

Days of care
provided at the
McClure Miller
Respite house

HOME HEALTH & HOSPICE KEY INITIATIVES

- **Improving community health:** We are collaborating with primary care providers and specialists to improve the use of home care to help prevent emergency department visits and acute care hospital readmissions. We focus on increasing access, education, clinical assessments and helping people feel healthier, wherever they call home. We are grateful for support from federal, state and local agencies and our generous donors who allow us to provide essential care to those who are unable to pay for it themselves
- **Workforce development:** We are aiming to increase wages and create a long-range recruitment and retention pipeline to better reflect, represent and support the underserved communities traditionally in our care. We are also expanding professional growth and advancement opportunities for clinical and operations staff in all specialties.
- **Hospice and palliative care delivery and growth:** We are working to improve access to hospice care at home, in skilled nursing and assisted living facilities and at the McClure Miller Respite House, Vermont's only Medicare-certified inpatient hospice facility. Responding to COVID-19 outbreaks at local nursing facilities is also a priority. We work in partnership with UVM Medical Center's Palliative Care team to provide staffing guidance and support, while preparing for increases in home health and hospice patient volumes.
- **Diversity, Equity and Inclusion (DEI):** By establishing a robust DEI framework with measurable, achievable goals, we are working to create a safe workplace for all our employees, while ensuring that we are providing the best possible care to our patients.



Working together, we improve people's lives.

Our goal is to improve the health of people across Vermont and Northern New York by integrating patient care, education and research in a caring environment.

Our locally led, non-profit Network is working to preserve access to care that our patients and families need by focusing on wellness, in addition to disease prevention and treatment, while controlling costs.

OUR INTEGRATED HEALTH SYSTEM

- Academic Medical Center, an alliance of UVM Medical Center, the Robert Larner M.D. College of Medicine at the University of Vermont and the UVM College of Nursing and Health Sciences
- 5 Community Hospital Affiliates
- Network Medical Group
- Home Health & Hospice Agency
- Federally Qualified Health Center Partner



NETWORK BY THE NUMBERS



1M

Serves more than
1 million people



1,500+

Providers, including
1,075 physicians
and 450 advanced
practice providers
representing
primary care
and 30 medical
specialties



14,000+

Employs more than
14,000 people
in our region



1,175

1,175 licensed
inpatient beds



2.7M

Patient care
encounters at our
hospitals, clinics
and home visits,
including 146,439
ER visits